

QUESTION 1

Discuss the wine list in Annexure A with regard to **Legibility and Layout**. Use specific examples from the wine list to illustrate your points. **[20]**

QUESTION 2

Discuss the Five (5) primary taste sensations as elements of food pairing. Use appropriate examples to illustrate your answers.

[5 x 3 =15]**QUESTION 3**

Briefly discuss the following pricing methods sometimes used in the restaurant industry:

- | | | |
|-----|------------------------|------------|
| 3.1 | High price method | (2) |
| 3.2 | Intuitive method | (2) |
| 3.3 | Trial and error method | (2) |
| | | [6] |
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QUESTION 4

Forecasting is an important concept used in revenue management, as it makes it easier to plan for the future and make more informed strategic decisions. Discuss three (3) forecasting tips that assist in creating a revenue management strategy.

[12]

QUESTION 5

Restaurants are now using the principles of menu engineering to analyse and adapt their menus and wine lists. The wine list below shows all the Unwooded Chardonnay wines sold in a restaurant.

Unwooded Chardonnay	
Oak Valley	R 540.00
Creation	R 620.00
Groot Constantia	R 630.00
Crystallum	R 850.00
Lismore	R 875.00
Ataraxia	R 970.00
Haskell Anvil	R 940.00

- 5.1 Complete the shaded areas in the table in Annexure B. (16)
- 5.2 Referring to the Classifications of the menu items above, recommend actions to be taken for the following menu items (Answer in the answer sheet):
- 5.2.1 Lismore (4)
- 5.2.2. Creation (2)
- 5.2.3 Groot Constantia (2)
- (6)
- [22]**

QUESTION 6

Briefly explain the following restaurant revenue management key performance indicators:

- 6.1 Seat/Table Turnover (2)
- 6.2 Food Cost % (1)
- 6.3 Average sales per person/table (2)
- [5]**

TOTAL: 80 MARKS

Annexure A

ANGAZI IWAYINI WINE LIST

Sparkling

bottle

JC Le Roux Scintilla *MCC*

265

Nederburg Cuvée Brut

138.95

Simonsig Kaapse Vonkel Brut Rosé *Méthode Cap Classique*

185

KRONE BOREALIS *M.C.C*

185

Pierre Jourdan Cuvée Belle Rose *MCC*

175

glass / bottle

WHITES

Cape Point Splattered Toad Sauvignon Blanc

90

Guardian Peak Sauvignon Blanc

150

De Wetshof Rhine Riesling

155

Durbanville Hills Rhinofields Chardonnay

170

De Grendel Sauvignon Blanc

170

Word of Mouth Viognier

175

Beyerskloof Pinotage

190

glass / bottle

REDS

THE WOLFTRAP RED *Western Cape 2020*

95

Anthonij Rupert Optima

240

Alto Shiraz *Sonoma 2007*

235

Cape Point Splattered Toad Syrah

90

De Grendel Shiraz

200

Little River Cabernet Sauvignon

125

Fiona Pinot Noir *Coastal Region Pinot Noir*

195

Haute Cabriere Unwooded Pinot Noir

155

ROSES

bottle

L'Ormarins Brut Rosé

250.00

De Grendel Rose

115.00

Zonnebloem Blanc De Noir

105.00

Annexure B

Question 5.1

Complete the shaded areas in the table below.

Menu Item	# Sold	Menu Mix % (2 Decimal Places)	Food Cost (Rands)	Sales Price (Rands)	Item CM	Menu Cost	Menu Income	Menu CM	Contribution Margin Category (High or Low)	Menu Mix Category (High or Low)	Classification (Star, Plowhorse, Puzzle or Dog)
Oak Valley	10		R 260.00	R 540.00							
Creation	6		R 210.00	R 620.00							
Groot Constantia	15		R 260.00	R 630.00							
Crystallum	20		R 290.00	R 850.00							
Lismore	8		R 300.00	R 875.00							
Ataraxia	12		R 370.00	R 970.00							
Haskell Anvil	16		R 415.00	R 940.00							
Totals						R 27,040.00	R 69,250.00				

Average Contribution Margin	
Menu Mix Goal	