



**COLLEGE OF BUSINESS AND ECONOMICS  
SUPPLEMENTARY EXAMINATION**

**DEPARTMENT OF BUSINESS MANAGEMENT**

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<b><u>MODULE</u></b>	<b>:</b>	<b>PROJECT CHANGE MANAGEMENT</b>
<b><u>CODE</u></b>	<b>:</b>	<b>AC1PCMT</b>
<b><u>DATE</u></b>	<b>:</b>	<b>23 NOVEMBER 2020</b>
<b><u>DURATION</u></b>	<b>:</b>	<b>3 HOURS</b>
<b><u>TIME</u></b>	<b>:</b>	<b>08H30</b>
<b><u>TOTAL MARKS</u></b>	<b>:</b>	<b>100</b>

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<b><u>EXAMINER(S)</u></b>	<b>:</b>	<b>DR ELIZABETH MKOBA</b>
<b><u>(EXTERNAL) MODERATOR(S):</u> MR MANDLAKAYISE THABETHE</b>		
<b><u>NUMBER OF PAGES</u></b>	<b>:</b>	<b>4 PAGES</b>

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**INSTRUCTIONS TO CANDIDATES:**

- The question papers should be submitted after the completion of the exam.
- This is an OPEN book assessment.
- Read the questions carefully and answer only what is asked.
- There are no optional questions. Please complete all questions.
- Number your answers clearly
- Write neatly and legibly
- Structure your answers by using appropriate headings and sub-headings.
- The general University of Johannesburg policies, procedures and rules pertaining to written assessments apply to this assessment.

## QUESTION 1

- 1.1 Discuss **FIVE** steps involved in the processing of change. **(5\*2 = 10 Marks)**
- 1.2 ADKAR (A= awareness; D= desire, K= Knowledge, A= Ability, R = Reinforcement) model has been used in project change management. Discuss how you can apply ADKAR model in managing virtual project management.  
**(5\*6 = 30 Marks)**

## QUESTION 2

- 2.1 Prepare a change action report (**should have 5 activities and two documents affected in each activity**) for a company working from home using virtual project management teams. **(20 Marks)**
- 2.2 Describe **FIVE** components that are likely to change in a project.  
**(5\*2 = 10 Marks)**

## QUESTION 3

- 3.1 What is the “balancing act” when one speaks about project change control? Describe **THREE** level of authority for balancing act. **(3\*4 = 12 Marks)**
- 3.2 Which **SIX** policies are normally required for change a control? Briefly describe them. **(6\*3= 18 Marks)**

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