



FACULTY/COLLEGE	College of Business and Economics
SCHOOL	School of Public Management, Governance and Public Policy
DEPARTMENT	Public Management and Governance
CAMPUS(ES)	SWC and APK
MODULE NAME	Public Management and Governance
MODULE CODE	PMG2B21/PMG2BB2/PGM2B21
SEMESTER	Second
ASSESSMENT OPPORTUNITY, MONTH AND YEAR	Supplementary Summative Assessment Opportunity (SSAO) December 2019

ASSESSMENT DATE		SESSION	
ASSESSOR(S)	Dr Damian Ukwandu, Ms Carmen Joel and Mr Tshilidzi Sithomola		
MODERATOR(S)	Prof Shikha Vyas-Dooorgapersad (APK)		
DURATION	2 hours (120 min)	TOTAL MARKS	100

NUMBER OF PAGES OF QUESTION PAPER (Including cover page)	2
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INFORMATION/INSTRUCTIONS:

- This is a closed-book assessment.
- There are 6 questions. (In total you must answer 4 questions: 2 questions from Section A and 2 questions from Section B)
- Answer each question in a separate book.
- Read the questions carefully and answer only what is required.
- Number your answers clearly and correctly as per the question paper.
- Write neatly and legibly on both sides of the paper in the answer book, starting on the first page.

SECTION A: THEORIES ABOUT PUBLIC ADMINISTRATION, PUBLIC MANAGEMENT AND GOVERNANCE

Answer any TWO QUESTIONS from this section.

QUESTION 1

[25 MARKS]

Identify and explain the general principles of administration. Provide practical examples to substantiate your answer.

QUESTION 2

[25 MARKS]

Discuss the concept of 'government authority' in society and explain the authority of civil servants, followed by an explanation of the changing role of government in network governance. Support your answer with relevant examples.

QUESTION 3

[25 MARKS]

Identify and discuss any **six (6)** theories of Democratic Governance, Public Dialogue and Transparency. Use relevant examples to substantiate your arguments.

SECTION B: DECISION MAKING FOR GOOD GOVERNANCE

Answer any TWO QUESTIONS from this section.

QUESTION 4

[25 MARKS]

Discuss the respective contributions of Systems Theory and Complexity Theory for decision-making in uncertainty. Provide examples to substantiate your answer.

QUESTION 5

[25 MARKS]

Discuss government information management in an essay and pay specific attention to the following aspects:

- a) Information practices
- b) Information functions of public managers as decision-makers
- c) Specialised information management systems

QUESTION 6

[25 MARKS]

Explain the nature and application of the following selected decision-making tools and techniques:

- a) Delphi technique
- b) Brainstorming
- c) Network diagrams
- d) Decision trees
- e) Fishbone diagrams

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