



<u>FACULTY</u>	: Health Science
<u>DEPARTMENT</u>	: Nursing
<u>CAMPUS</u>	: DFC
<u>MODULE</u>	: PNS 03A2 STRATEGIC NURSING SERVICES MANAGEMENT
<u>SEMESTER</u>	: First
<u>EXAM</u>	: May 2019

DATE : 27 May 2019 **SESSION:** :12.30

ASSESSOR(S) : MRS E M NKOSI

MODERATOR : MS M DU
PLESSIS

DURATION : 3 HOURS **MARKS** : 100

NUMBER OF PAGES: 5 PAGES

INSTRUCTIONS:

1. Answer ALL THE QUESTIONS.
2. Number your answers clearly
3. Answer Module 1 and Module 2 in separate books

QUESTION 1

Write your own **conceptualisation / conceptual framework** within the context of strategic nursing service management in South Africa, on the following **phenomenon**:

LEADERSHIP (25)

QUESTION 2

2.1 Describe the concept scientific critique. (3)

2.2 Debate 6 (six) functions of scientific critique according to the article by Uys (1986: 9)

(9)

2.3 Critique the article attached on **“STRATEGIC MANAGEMENT”** (Jasper & Crossan: 2012) as applicable to strategic health care service management under the following headings:

- Internal criticism (12)

- External criticism (2)

- Transcendental criticism (2)

(16)

NB- To answer this question use the Critique of a Model checklist provided after this page

***NB: CHECKLIST FOR THE SCIENTIFIC CRITIQUE OF THE ARTICLE ON;**

“STRATEGIC MANAGEMENT” (JASPER and CROSSAN, 2012)

QUESTION 2.2: ANSWER SHEET

CRITIQUE OF A MODEL / FRAMEWORK/ARTICLE

STUDENT NAME _____ STUDENT NUMBER _____

(NB – ANSWER YES OR NO IN THE COLUMNS BELOW AND PROVIDE AN EXPLANATION FOR YOUR ANSWER IN THE ROWS PROVIDED AFTER EACH QUESTION)

CRITERIA		
INTERNAL CRITICISM	YES	NO
1. There is evidence that the writer explored dictionaries, business management literature and nursing literature prior to formulating of definitions		
2. There are conceptual definitions that describes all the key concepts related to the phenomenon.		
3. The definitions related to the phenomenon are clear.		
4. The literature search is not relevant to the title of the article		
5. The process description is clear, understandable and consistent		

6.The role players involved in executing the process are defined		
EXTERNAL CRITIQUE	YES	NO
7.Applicable frameworks / models and paradigms that seek to clarify the phenomenon and world view are presented in the article		

TRANSCENDENTAL CRITIQUE	YES	NO
8.The research methodology pursued in the study is clearly stated		

(16)

***NB THE ARTICLE FOLLOWS HERE UNDER**

***TOTAL (50) MARKS**

QUESTION 3

Empowerment is an essential element of leadership that makes staff feel vital to the success of the healthcare service.

3.1 Apply the 6 (six) dimensions of empowerment as described by Jooste (2008:218) to design an evaluation instrument that can be utilised to determine the success of the empowerment program for your healthcare service. (25)

QUESTION 4

Cultural sensitive leaders have the power to influence the staff towards a multi-culturally sensitive environment.

4.1 Describe the role of nurses in influencing followers towards creating a **multi-culturally sensitive environment** as described by **Bond & Fiedler (1999: 43)**. (14)

An effective leader is one who is able to direct the followers towards attainment of the vision and mission of the healthcare organisation.

4.2 Discuss the 11 (eleven) principles guiding effective leadership. (11)

*** TOTAL 50**