

PROGRAMME: PUBLIC RELATIONS & COMMUNICATION: DIPLOMA EXTENDED

- **<u>SUBJECT</u>** : **PUBLIC RELATIONS 1**
- <u>CODE</u> : **PRLEXY1**
- **DATE** : NOVEMBER 2018 (EXAMINATION)
- DURATION : 2 HOURS
- <u>WEIGHT</u> : 50: 50
- **<u>FULL MARKS</u>** : 100
- TOTAL MARKS : 100
- **EXAMINER** : MR SVO TAELE
- MODERATOR : (TBC)
- NUMBER OF PAGES : 3 PAGES
- **INSTRUCTIONS** : READ QUESTIONS CAREFULLY. ANSWER WHAT IS REQUIRED BY THE QUESTION.

<u>REQUIREMENTS</u> : UJ EXAMINATION ANSWER BOOK

INSTRUCTIONS TO STUDENTS:

2. DO NOT ANSWER ALL QUESTIONS

QUESTION 1

Various industry bodies in the field of public relations have gone through a rigorous process of providing up to date definition of public relations that resonates with the current environment we find ourselves in.

1.1 Explain the recent definition applied by PRISA and the <u>FIVE (5)</u> elements found in the	
definition.	(10)
1.2 Discuss the role of public relations in the marketing mix	(12)
1.3 Briefly describe the three-phase evolution of public relations	(3) [25]

QUESTION 2

You are appointed as the public relations practitioner for Gautrain. Identify and explain how you will use any <u>FIVE (5)</u> basic TECHNIQUES of public relations to promote the train.

[25]

QUESTION 3

3.1 Discuss <u>FOUR (4)</u> various management steps that apply to the practice of public relations in order to achieve predetermined objectives. Use examples to support your answer. (20)

3.2 List <u>FIVE (5)</u> characteristics that interviewers must have in order to conduct a credible research. (5)

QUESTION 4

Discuss the knowledge, skills and experience of a public relations practitioner by focusing on their personality traits and education & training.

[25]

QUESTION 5

Public Relations is traditionally practiced in a corporate or by consultancies on behalf of their clients. Critically discuss these two practices by taking a closer look at their characteristics, advantages and disadvantages. [25]

TOTAL: 100