



COLLEGE OF BUSINESS AND ECONOMICS
SCHOOL OF PUBLIC MANAGEMENT, GOVERNANCE AND PUBLIC POLICY
DEPARTMENT OF PUBLIC MANAGEMENT AND GOVERNANCE
FINAL SUPPLEMENTARY SUMMATIVE ASSESSMENT 2018

PROGRAMME: BA PUBLIC MANAGEMENT AND GOVERNANCE

MODULE: PUBLIC HUMAN RESOURCE MANAGEMENT

CODE: PMG3B21

DURATION: 3 HOURS

MARKS:100

DATE OF EXAM: January 2018

EXAMINER(S): Ms Yolanda Bernhardt (APK)
Dr DE Uwizeyimana (SWC)

MODERATORS: Prof CJ Auriacombe
Prof S Vyas-Doorgapersad

EXTERNAL EXAMINER: Prof M van Heerden (UNISA)

THIS QUESTION PAPER CONSISTS OF: 2 pages

Instructions to students:

1. Write the number of each question answered clearly in the space provided on the cover of the examination answer book.
 2. Begin each answer on a new page.
 3. Begin each section on a separate answer sheet.
 4. Number your answers exactly as the questions are numbered.
 5. The general University of Johannesburg policies, procedures and rules pertaining to written assessments apply to this assessment.
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Answer any FOUR (4) questions.

QUESTION 1– (25 Marks)

Write explanatory notes on the recruitment and selection of potential employees within the context of human resource management.

QUESTION 2– (25 Marks)

Explain the process of screening and short listing of applicants. Thereafter discuss different types of interviews and what they entail.

QUESTION 3– (25 Marks)

Analyse the role of training and development in the improvements of performance and productivity.

QUESTION 4– (25 Marks)

Define employee performance. Explain thereafter the performance management system within the context of the South African Public Service.

QUESTION 5– (25 Marks)

Critically analyse training programmes within the context of the South African Public Service..

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