



DEPARTMENT OF PUBLIC MANAGEMENT AND GOVERNANCE
FINAL JANUARY SUPPLEMENTARY SUMMATIVE ASSESSMENT

PROGRAMME: BA PUBLIC MANAGEMENT AND GOVERNANCE

MODULE: PUBLIC MANAGEMENT AND GOVERNANCE 2B21 (APK&SWC)

CODE: PMG2B21

DURATION: 2 HOURS

MARKS: 100

DATE OF EXAM: 9 January 2017

EXAMINERS: Dr D Nel (APK) & Dr D Uwizeymana (SWC)

MODERATOR: Ms S Mavee (APK)

THIS QUESTION PAPER CONSISTS OF: 2 pages

Instructions to learners:

1. Write the number of each question answered clearly in the space provided on the cover of the examination answer book.
 2. Begin each answer on a new page.
 3. Begin each section on a separate answer book (Section A and B must be written in separate books).
 4. Number your answers exactly as the questions are numbered.
 5. The general University of Johannesburg policies, procedures and rules pertaining to written assessments apply in this assessment.
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SECTION A: THEORIES ABOUT PUBLIC ADMINISTRATION, PUBLIC MANAGEMENT AND GOVERNANCE Dr D Nel & Mr T Nethonzhe

Answer any TWO (2) questions from Section A

QUESTION 1 – (25 Marks)

In a well-balanced essay, discuss the contributions of Maslow's hierarchy of needs and Herzberg's extrinsic motivators as drivers of the Human Relations Theory.

QUESTION 2 – (25 Marks)

Identify and explain the general principles of administration.

QUESTION 3 – (25 Marks)

Identify and discuss any six (6) theories for Democratic Governance, Public Dialogue and Transparency.

SECTION B: DECISION MAKING FOR GOOD GOVERNANCE Dr D Nel & Dr Damian Ukwandu

QUESTION 4 – (25 Marks)

In an essay, discuss the concept of decision making and explain the common challenges in managerial decision-making.

QUESTION 5 – (25 Marks)

In detail explain the nature and application of the following selected decision tools and techniques:

- Decision trees
- Fishbone diagrams
- Network diagrams
- Nominal group technique
- Flow-charting and process-mapping

QUESTION 6 – (25 Marks)

Discuss decision-making and the future of governance in an essay, pay specific attention to the relationship between decision-making and risk.

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