



FACULTY OF MANAGEMENT SPECIAL EXAMINATION

DEPARTMENT OF APPLIED INFORMATION SYSTEMS

MODULE : **IT MANAGEMENT 1B**

CODE : **ITB1B01**

DATE : **SPECIAL EXAM**

DURATION : **3 HOURS**

TIME :

TOTAL MARKS : **100**

EXAMINER(S) : **MR WIKUS ERASMUS**

(EXTERNAL) MODERATOR(S): **MR JAN MENTZ**

NUMBER OF PAGES : **2 PAGES**

INSTRUCTIONS TO CANDIDATES:

- Question papers must be handed in.
- This is an open book assessment. Electronic notes, laptops and tablets are allowed.
- Read the questions carefully and answer only what is asked.
- Number your answers clearly.
- Write neatly and legibly
- Structure your answers by using appropriate headings and sub-headings.
- The general University of Johannesburg policies, procedures and rules pertaining to written assessments apply to this assessment.

This paper consists of 6 questions. Please answer all the questions.

QUESTION 1

Detail 4 challenges that IT companies face in hiring talent.

(20)

QUESTION 2

2.1 What is the purpose of IT Governance?

2.2 Do you think it is being achieved in South African business? Why do you say so?

(20)

QUESTION 3

In South Africa's current business climate, what is the role of IT in attaining and sustaining competitive advantage?

(20)

QUESTION 4

A new development in Southern Africa is faster Internet. What impact does this have on the IT manager's role?

(10)

QUESTION 5

As the CEO of Organisation XYZ, you need to appoint a CIO. The role of CIO is to manage and control the entire IT division of your organisation. What attributes are you looking for in the suitable candidate?

(10)

QUESTION 6

6.1 Why is it important for the IT department to be part of a company's strategy formulation?

6.2 How can you as CIO ensure IT's voice is heard?

(20)

[100]

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