



FACULTY OF MANAGEMENT SUPPLEMENTARY EXAMINATION

DEPARTMENT OF APPLIED INFORMATION SYSTEMS

MODULE : **IT MANAGEMENT 1B**
CODE : **ITB1B01**
DATE : **SUPPLEMENTARY EXAM**
DURATION : **3 HOURS**
TIME :
TOTAL MARKS : **100**

EXAMINER(S) : **MR WIKUS ERASMUS**

(EXTERNAL) MODERATOR(S): **MR JAN MENTZ**

NUMBER OF PAGES : **2 PAGES**

INSTRUCTIONS TO CANDIDATES:

- Question papers must be handed in.
- This is an open book assessment and electronic notes, laptops and tablets are allowed.
- Read the questions carefully and answer only what is asked.
- Number your answers clearly.
- Write neatly and legibly
- Structure your answers by using appropriate headings and sub-headings.
- The general University of Johannesburg policies, procedures and rules pertaining to written assessments apply to this assessment.

This paper consists of 6 questions. Please answer all the questions.

QUESTION 1

In what ways could IT governance improve the way that you as a CIO manage your IT teams and gain management support and credibility.

(20)

QUESTION 2

As CIO you learn that the business IT budget is being cut. What are you going to say to tell the executive committee they are making a big mistake?

(20)

QUESTION 3

You work for Vodacom as the CIO. You are currently tasked with prioritising IT investment over the next 2 years. How will you use value as a basis for selecting these projects?

(20)

QUESTION 4

4.1 Do consultants add value? Why do you say so?

4.2 When would you NOT use a consultant?

(10)

QUESTION 5

What role does strategy play in the life of the IT manager?

(20)

QUESTION 6

What is the most important aspect of Disaster Recovery? Why?

(10)

[100]

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