



UNIVERSITY
OF
JOHANNESBURG

FACULTY OF ENGINEERING AND BUILD ENVIRONMENT

**DEPARTMENT OF QUALITY AND OPERATIONS MANAGEMENT
MAIN EXAMINATION**

PROGRAMME : NATIONAL DIPLOMA: OPERATIONS MANAGEMENT

SUBJECT : OPERATIONS MANAGEMENT 3

CODE : BPJ33A3

DATE : 6th June 2014

TIME : 8h30

DURATION : 3 HOURS

WEIGHT : 50:50

TOTAL MARKS : 101

NUMBER OF PAGES : 3 (including cover page)

EXAMINERS : DR. P. KHOLOPANE

MODERATOR : Prof. T. TENGEN

INSTRUCTIONS:

ANSWER ALL QUESTIONS IN PROVIDED ANSWER BOOKS AND ENSURE THAT YOUR STUDENT NUMBER APPEARS ON ALL THE WORK THAT YOU HAND IN. THIS IS AN OPEN BOOK ASSESSMENT

REQUIREMENTS : ANSWER SCRIPTS; CALCULATOR.

Question 1 [5]

Mention five disadvantages of run to failure.

Question 2 [8]

Name and discuss four elements into which Preventive maintenance procedures is divided.

Question 3 [6]

There are three areas to evaluate in order to improve your shutdown maintenance i.e. a) timing, b) Shutdown scale and c) Planning and scheduling. Please explain these with examples.

Question 4 [5]

Explain Goals of Risk Management in your own words

Question 5 [5]

Explain Basic Statistical Control process in your own words. Explain how this process can be used to control and to maintain a set of units e.g. weights or volume that can potentially go wrong.

Question 6 [10]

Front-line management are considered to be the backbone of the company as they are in direct contact of the workers and contribute important functions within a company. Name participants in this level and explain their activities within a work environment.

Question 7 [10]

Name 5 Components of a Safety Management System and explain each of them.

Question 8 [10]

Discuss APPLICATION INTERFACE as it was explained in class with examples.

Question 9 [5]

Name 5 of the 9 Elements of effective maintenance management .

Question 10 [8]

Name and discuss four process of carrying out workload planning:

Question 11 [5]

Explain Goals of Risk Management in your own words.

Question 12 [5]

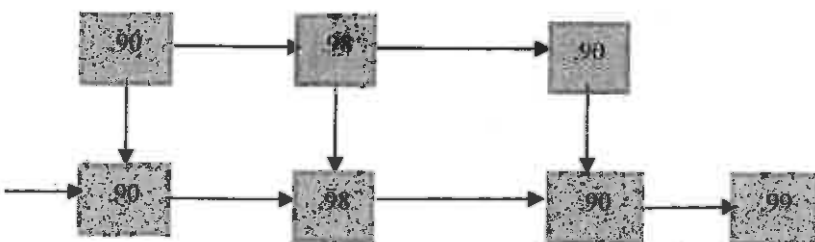
Explain processes or steps involved in the store department e.g what happens when you make material requisition in government store.

Question 13 [3]

A product has three components X, Y, and Z. X has reliability of 0.991; Y has reliability of 0.993. If Z has reliability of 0.991, what is the reliability of the entire product? Can Z be redesigned to be reliable enough for the entire product to have reliability of 0.99? Explain.

Question 14 [8]

What is the reliability of the following system?



Question 15**[8]**

Given the following, 15 circuit breakers subjected to 80 hours of testing each. Halfway through the testing, 3 circuit breakers failed. What was the following?

- a. Percentage of failures
- b. Number of failures per unit –hour
- c. Number of failures per unit-year
- d. If 20 motors receive circuit breakers installations, how many motors can we expect to fail during the following year.

Formulae

Percentage failures [FR%] = Number of failures / Number of units tested x 100

Number of failures per unit hour [FR(N)]

FR(N)= number of failures/ Total time – Non operating time

Number of failures per unit year = FR(N)x 24hrs x 365 days

Series $R_s = R_1 \times R_2 \times R_3$

Parallel = $[1 - (1-R_c)(1-R_E)]$