



DECEMBER SUPPLEMENTARY EXAMINATIONS 2015

UNIVERSITY OF JOHANNESBURG

DEPARTMENT OF PUBLIC MANAGEMENT AND GOVERNANCE

PROGRAMME: BA PUBLIC MANAGEMENT AND GOVERNANCE (APK & SWC)

MODULE: PUBLIC MANAGEMENT AND GOVERNANCE 2B

TIME: 2 HOURS

MARKS: 100

CODE: PMG2B21

EXAMINERS: Ms SEA Mavee (APK)
Prof Shikha Vyas-Doorgarpersad (SWC)
Prof W Van Wyk (SWC)

MODERATOR: Dr. Vain Jarbandhan

This question paper consists of two (2) pages

Instructions to learners:

- Answer any **2 essays** from Section A and any two (2) essays from Section B
 - Use two separate answer scripts: One for Section A and one for Section B
 - Write the section letter ('A' or 'B' at the top of the answer book, in the coloured block).
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SECTION A: THEORIES ABOUT PUBLIC ADMINISTRATION, PUBLIC MANAGEMENT AND GOVERNANCE

Answer any TWO (2) questions in Section A.

QUESTION 1 – (25 marks)

Identify and explain the general principles of administration.

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QUESTION 2 – (25 marks)

Discuss the concept of 'government authority' in society and explain the authority of civil servants, followed by an explanation of the changing role of government in networked governance

QUESTION 3 – (25 marks)

Identify and discuss any **six (6)** theories for Democratic Governance, Public Dialogue and Transparency.

SECTION B: DECISION MAKING FOR GOOD GOVERNANCE

Answer **TWO (2)** questions in Section B.

QUESTION 4 – (25 marks)

Highlight in an **essay** the global drivers of government decision making with specific emphasis on:

- a) outcomes-based decision governance
- b) alternative service delivery
- c) demographics and population trends
- d) natural resources and the environment
- e) science and technology
- f) ethical decision making in government.

QUESTION 5 – (25 marks)

In detail explain the nature and application of **ANY FIVE (5)** of the following selected decision tools and techniques:

- a) Decision trees
- b) Fishbone diagrams
- c) Network diagrams
- d) Delphi technique
- e) Brainstorming
- f) Nominal group technique
- g) Flow-charting and process-mapping
- h) Cognitive or mind-mapping.

QUESTION 6 – (25 marks)

Discuss government information management in an essay, and pay specific attention to the following aspects:

- a) Information practices
- b) Information functions of public managers as decision-makers
- c) Specialised information management systems.

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